

# 2016-2017 Assessment Cycle VPAF\_Auxiliary Operations: Printing Services

## Mission (due 1/20/17)

### University Mission

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

### University Values

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

### University Vision

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

### College / Department / Program Mission

#### College Mission

*Provide the college mission in the space provided. If none is available, write "None Available in 2016-2017."*

We provide high-quality, cost-effective services in support of the research, education, and service missions of the University of Louisiana at Lafayette.

The Division is responsible for the University's physical environment and business operations that contribute to providing exceptional experiences for our students, faculty, staff, and visitors.

#### Department / Program Mission

*Provide the department / program mission in the space provided. If none is available, write "None Available in 2016-2017".*

Printing Services is a full service printing and production facility that supports not only the degree-granting mission of the University, but also student life and the general University community.

## Assessment Plan (due 1/20/17)

### Assessment List (Goals / Objectives, Assessment Measures and Criteria for Success)

#### Assessment List

Goal/Objective	Get the ability to take credit cards so that we could accept outside print sales.
Legends	OO - Outcome/Objective (administrative units);
Standards/Outcomes	
Assessment	

Measures	<b>Assessment Measure</b>	<b>Criterion</b>	<b>Attachments</b>
	Indirect - Satisfaction	Show some progression in getting this process setup.	

Goal/Objective	Get more of the departmental printing business on campus.		
Legends	OO - Outcome/Objective (administrative units);		
Standards/Outcomes			
Assessment Measures	<b>Assessment Measure</b>	<b>Criterion</b>	<b>Attachments</b>
	Indirect - Benchmarking	Compare the amount of campus jobs received against previous years.	

Goal/Objective	Increase the printing work received from SLCC		
Legends	OO - Outcome/Objective (administrative units);		
Standards/Outcomes			
Assessment Measures	<b>Assessment Measure</b>	<b>Criterion</b>	<b>Attachments</b>
	Indirect - Benchmarking	Successfully completing any work requested by SLCC.	

## Results & Improvements (due 9/15/17)

### Results and Improvement Narratives

**Assessment List Findings for the Assessment Measure level for Get the ability to take credit cards so that we could accept outside print sales.**

Goal/Objective	Get the ability to take credit cards so that we could accept outside print sales.
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### Assessment List Findings for the Assessment Measure level for Increase the printing work received from SLCC

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## Reflection (Due 9/15/17)

### Reflection

#### 1) How were assessment results shared in the unit?

*Please select all that apply. If "other", please use the text box to elaborate.*

Distributed via email

Presented formally at staff / department / committee meetings

Discussed informally (selected)

Other (explain in text box below)

**2) How frequently were assessment results shared in the unit?**

Frequently (>4 times per cycle)  
Periodically (2-4 times per cycle)  
Once per cycle (selected)  
Results were not shared this cycle

**3) With whom were assessment results shared?**

*Please select all that apply.*

Department Head (selected)  
Dean / Asst. or Assoc. Dean  
Departmental assessment committee  
Other faculty / staff

**4) What were the measurable or perceivable effects on your current (2016-2017) findings based on prior action plans (created in 2015-2016)?****5) What has the unit learned from the current assessment cycle?**

## Attachments

### Attachments

Upload any supporting documents related to your assessment plans, results, or improvements. Documents may include rubrics, survey questions, reports, etc. There is no limit to the number of documents you can upload.

Click "Select File" to upload document(s)